

SELECTING GLOBAL KNOWLEDGE AS YOUR CISCO TRUSTED LEARNING PARTNER

WHAT IS THE CISCO LEARNING PARTNER PROGRAM?

Bundled with the purchase of Cisco products and services, many organizations receive Cisco Learning Credits (CLCs). CLCs are prepaid vouchers designed to provide you with the training you need to optimize the solutions that you have purchased.

- Cisco Learning Credits have a **value of \$100** each.
- CLCs **expire one year from the date of issue**, so you want to use them or else you will lose them.
- Cisco Learning Credits **cannot be resold**.
- **All GK-delivered Cisco courses are CLC-eligible**, meaning that they can be purchased using CLCs.
- Within an organization, CLCs are **managed by a Team Captain**. The Team Captain must sign off in order for CLCs to be used.

TEAM CAPTAIN

Team Captains play a crucial role in the CLC program, managing CLCs within their organization. They oversee the allocation and usage of credits, ensuring they are used effectively and efficiently. Team Captains approve transactions, and help maximize the value of CLCs.

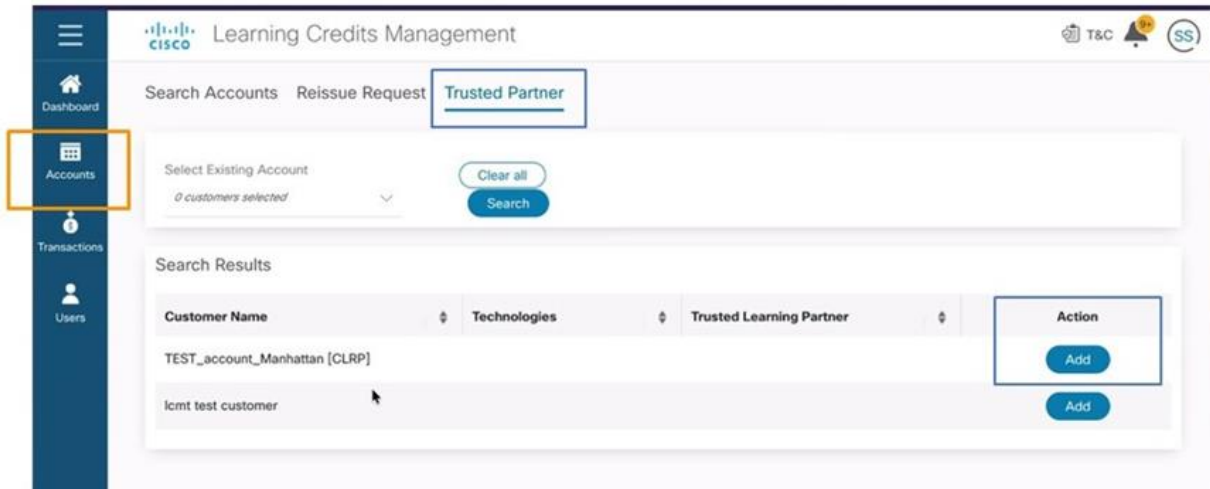
As a Team Captain, you are also responsible for designating a Trusted Learning Partner, such as Global Knowledge, via the Cisco platform. Global Knowledge is an ideal partner for supporting you and your organization because we offer extensive training and enable you to maximize the value of your Cisco Learning Credits and ensure that your teams are well-prepared for future challenges.

HOW DO I SELECT GLOBAL KNOWLEDGE AS A TRUSTED LEARNING PARTNER?

Selecting Global Knowledge as a Trusted Learning Partner offers you a lot of value. It allows Global Knowledge to work with you to develop a targeted training program, monitor your CLCs and their expiration dates so that they don't expire unused, and empower your team with top-notch training from a Cisco Platinum Learning Partner.

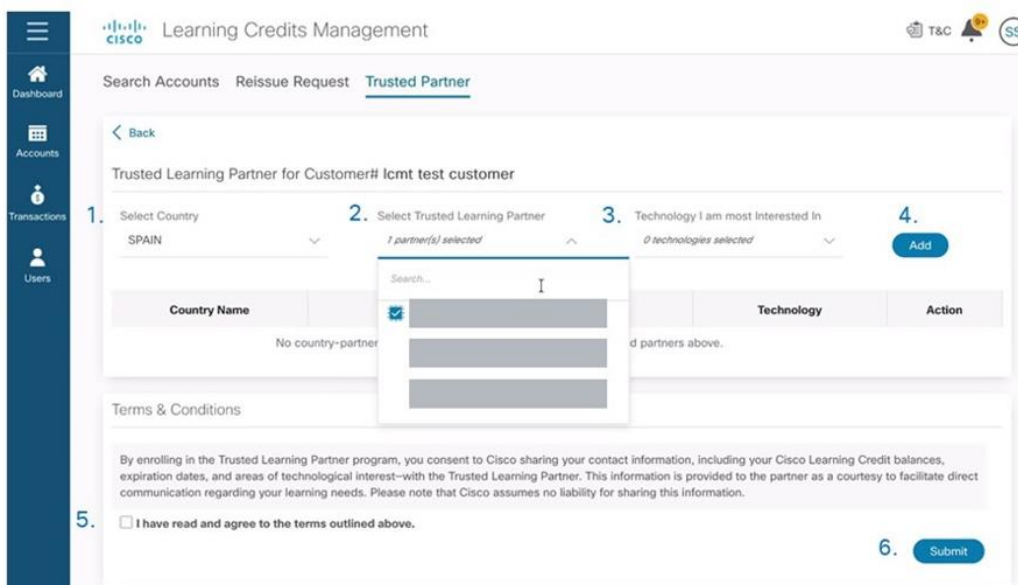
To select Global Knowledge as your Trusted Learning Partner, simply take the following steps...

Navigate to the “Accounts” icon to locate the Trusted Partner Tab. One there, select “Trusted Partner” and click on “Add” below “Action”:



Next, find and elect Global Knowledge as a Trusted Learning Partner by...

1. Selecting the country where you are located
2. Selecting “Global Knowledge” as your Trusted Learning Partner
3. Selecting the technologies that are of interest to you.
4. Clicking on “Add”
5. Accepting the Terms & Conditions by clicking on the box.
6. Clicking on “submit.”



Steps:

1. Select Country
2. Select LP (alpha order)
3. Technology area of interest
4. Select "Add"
5. Accept T&C's ☒
6. Submit

You will now see a screen confirming that you have selected Global Knowledge as a Trusted Learning Partner. You will also receive a message confirming your selection.



Dear Account Manager(s),

We want to inform you that the Team Captain Designated Admin (TCDA), for your customer, TEST_account_Manhattan [CLRP], has recently updated their selected Trusted Learning Partner (TLP) in the Learning Credit Management Tool (LCMT).

Trusted Learning Partner Change Details:

Country	Partner Name	Technology Interest
SPAIN	Global Knowledge	IoT/Cloud Solutions, AI, Data Center

The updated TLP information can be viewed in the Cisco Learning Credits Management Tool (LCMT). You can view this information by clicking on the account tab on the left navigation and choosing the Trusted Learning Partner tab.

If you have any questions or need assistance, please feel free to reach out. We're here to support you and your customers every step of the way.

Warm Regards,
Cisco Learning Credits Team
Cisco Systems
<https://www.cisco.com/go/learninacredits>

Note:

- Any selection or modification requires you to accept the Terms & Conditions and submit.
- You can select Global Knowledge as an additional Trusted Learning Partner even if you have already selected another provider as a Trusted Learning Partner.