



The Global Knowledge Core Leadership Portfolio

Leadership has never been so important. Constant change, digital disruption, increased competitive pressure, and changing employee expectations are creating unprecedented complexity for organizations of all types and sizes. The only way to navigate and thrive in this new environment is to have the right leaders with the right skills and competencies.

Today's leaders need a broad range of skills and knowledge. In addition to self-awareness, leaders need to be able to:

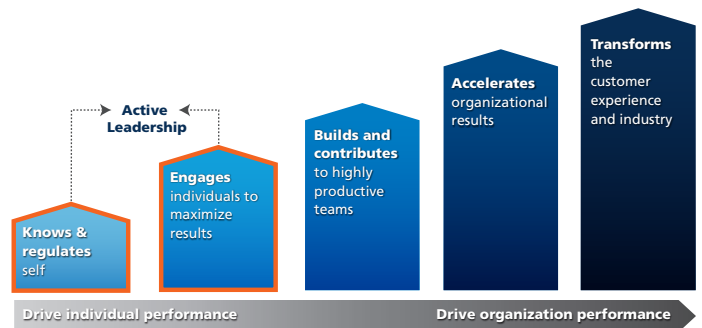
- Engage individuals to maximize results
- Build and contribute to highly productive teams
- Accelerates organizational results
- Transforms the customer experience, and maybe even their industry

Global Knowledge, a worldwide expert in leadership performance solutions offers two core programs designed to help leaders develop the complete set of competencies required to succeed in today's complex environment.

Active Leadership – Leading Individuals

This award-winning program focuses on ensuring leaders develop self-awareness and the skills and knowledge required to engage individual employees to maximize results. The three-day workshop focuses on competencies such as:

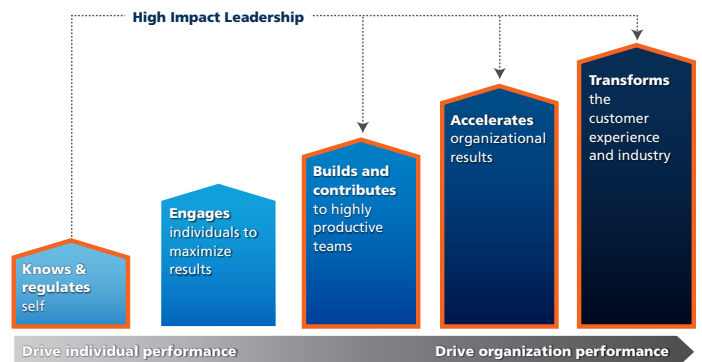
- Establishes clear and aligned goals
- Communicates effectively
- Manages performance
- Coaches for development
- Motivates others



High Impact Leadership – Delivering Results in the 21st Century

The High Impact Leadership series of courses were developed using Global Knowledge's award winning instructional design approach and help leaders move beyond just leading individuals. These courses focus on equipping leaders with the skills, knowledge and competencies required to amplify their impact by effectively leading teams, contributing to organizational results, and driving innovation to positively impact customers and even their industry. The six courses focus on the competencies of:

- Builds Self-Awareness
- Demonstrates and Promotes Collaboration
- Leads and Advocates Change
- Drives Results
- Stays Customer Focussed
- Leverages Diversity
- Creates Possibilities
- Seeks and Contributes to Business Insight



To learn more about the Global Knowledge core leadership offer please call **1-866-716-6688** or visit www.globalknowledge.ca.